

Website Privacy Policy

Healthcare Associates Credit Union (HACU) is committed to protecting the privacy of members and other visitors to the HACU website. HACU has adopted the following website Privacy Policy:

Website Pages

When you visit our site, we gather information including; page request (URL request), time of your visit, your IP address, operating system, web browser software, and any cookies which were set during a previous visit to our site. The information is collected to improve your overall credit union experience. We also use the information to track site usage and compile statistics. This helps us improve the site so that you will find it more useful, informative and enable customized promotions you may be interested in. IP address information is not distributed to third parties.

Email

Personal information contained in email sent to HACU by members and non-members may be used by the Credit Union's Staff to answer questions, to follow up on suggestions or complaints, or to improve the level of service HACU provides. Please be advised that email may not be secure against interception by unauthorized individuals.

Cookies

In order to provide certain Web-based services and to make your online experience more personalized, we may use cookies as part of our interaction with your Internet browser. Google Analytics® is used by our website through cookies to help analyze how users access pages on the site. A cookie is a very small piece of information stored on your local computer so it can later be read by our Web server. HACU uses cookies to display information more effectively to you and to gather data about usage of our website. Cookies allow us to collect technical and navigational information — such as browser type, time spent on our site, and pages visited or track activity relating to our online promotions. This information is anonymous and does not include personal information. We retain, aggregate, monitor, and analyze the use of our site so we can continually improve the design, usability, and functionality to better serve you.

You can disable and delete cookies by accessing your browser's preferences menu; however, you should be aware that when cookies are disabled, other online account services provided through HACU may not work properly. For more information on working with cookies, consult the Help function of your browser.

Weblinking

HACU is committed to providing you with the most complete information possible to help you make sound financial decisions. As a convenience to you, HACU may link from this website to other websites or Internet resources operated by third parties. When you use a link from the HACU site to a third-party site, the linked site will appear in a new browser window or an alert will appear to notify you that you are leaving the HACU website.

Links to third-party sites are solely for informational purposes and should not be construed to endorse or guarantee information or services provided on the linked site except as noted. HACU does not control third-party sites and is not responsible for the content on linked sites. HACU's Privacy Policy may also differ from third-party site privacy, security, and other policies. Please review a linked site's policies before providing personal information. In the event you conduct a transaction on a linked site, HACU will not represent either members or the owner of the linked or accessed site.

HACU is committed to providing you with quality online service. If you find any information on the HACU website that you believe to be inaccurate or have concerns about a link to a third-party site, please email marketingnotifications@HACU.org.

HACU reserves the right to change this policy without notice. Any changes to this policy will be posted as soon as reasonably possible, so please check this page periodically. Use of the HACU web site constitutes consent to any policy then in effect.